

Unilock Commercial 5-Year Limited Warranty

Warranty Coverage

Unilock® warrants that all covered products are manufactured to meet or exceed the applicable standards established by the American Society for Testing and Materials (ASTM) and the Canadian Standards Association (CSA). Unilock further warrants that the covered products will remain in compliance with these standards for a period of five (5) years from the date of delivery to the project site, subject to the terms and conditions outlined below.

This warranty applies to commercial projects and is issued for the benefit of the project owner.

Products Covered

This limited warranty applies to the following Unilock products:

- All dry cast paving units
- Hermetic Press™ products Arcana® and Soreno®
- Wet cast pavers, including the Elegance® Series
- Wet cast wall products, including the Rivercrest® Series
- Dry cast walls and wall systems

Products Not Covered

This warranty does not apply to:

- Steps
- Curbing
- Caps
- Fire pits
- U-Cara™ metal cabinets

Minimum Manufacturing Standards

Unilock guarantees that covered products will meet or exceed the following minimum manufacturing standards at the delivery time:

- **Minimum compressive strength:** 8,000 PSI (ASTM C140)
- **Maximum water absorption:** 5% (ASTM C140)
- **Maximum freeze-thaw loss:** 1% (ASTM C67)
- **Minimum flexural strength:** 725 PSI (ASTM C293)

Product Inspection and Acceptance

Products exhibiting any of the following conditions **must not be installed**:

- Chipping
- Excessive fading
- Scratching
- Excessive size variation
- Any other visible physical defects

Installation of the product constitutes acceptance of the product and acknowledgment that it is free of visible defects at the time of installation.

Winter Maintenance and de-icing materials

Please refer to our Care and Maintenance section on our website for specific instructions on how to care for your Unilock products.

This warranty covers the structural soundness of the products as well as the un-usual surface deterioration resulting from the use of common rock salts. sodium chloride (NaCl) and magnesium chloride (MgCl₂) de-icing salt on pavers or slabs is not covered. This warranty is only limited to Unilock products and does not cover third-party materials.

Conditions Not Covered by This Warranty

This limited warranty does not cover:

- Efflorescence Polymeric haze or construction related staining or residues
- Settlement or failure of the base or subgrade
- Improper use or application of the product
- Deficiencies resulting from improper design or installation
- Installations not consistent with local building codes, recognized industry standards, or guidelines issued by:
 - o Concrete Masonry and Hardscape Association (CMHA)
 - o Unilock
- Damage or loss caused by natural events, including but not limited to floods, earthquakes, or other natural disasters
- Damage caused by neglect, negligence, miss use by owner, installer, vandalism or any third party.

Additional Terms

- The commercial warranty period begins upon delivery of the material to the project site.
- This warranty applies only to products that have been paid for in full.